

## Financial Results for the Fiscal Year Ended March 31, 2021 (22<sup>nd</sup> Term)

## May 12, 2021

Nippon Telegraph and Telephone East Corporation ("NTT East")

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### 1. Financial Results for the Fiscal Year Ended March 31, 2021

# For the first time in 10 years since FY2010, growth in both Operating Revenue and Profit in the same year

(Unit: Billions of yen, except FLET'S Hikari Subscriptions)

IFRS (Consolidated)	FY2019	FY2020	Increase (Decrease)	Change (%)
Operating Revenues	1,677.1	1,726.1	+49.0	+2.9%
Operating Expenses	1,421.1	1,462.1	+41.0	+2.9%
Operating Profit	256.0	264.0	+8.0	+3.1%
Profit Attributable to NTT East <sup>(1)</sup>	178.4	180.4	+2.0	+1.1%
Net increase (decrease) in FLET'S Hikari Subscriptions <sup>(2)</sup>	36	49	+13	+35.7%
Capital Investment	271.0	268.7	(2.3)	(0.8%)

(1) Represents profit attributable to NTT East.

(2) Unit: 10,000 subscriptions. Figures for FLET'S Hikari include subscriptions under the Hikari Collaboration Model.

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2. Changes in Operating Revenues				
Operating Revenues	1,677.1	+49.0	(Unit: Billions of <b>1,726.1</b>	yen)
IP/packet communications service	842.1	+42.7	884.8	
Fixed voice related service System integration	534.2	(33.4)	500.7	
services and communication equipment sales	130.9	+41.7	172.5	
Others	169.9	(1.9)	168.0	
	FY2019		FY2020	

### 3. Changes in Operating Expenses & Operating Profit



<b>Operating Exper</b>	ises	+41.0	1,462.1	
	1,421.1		353.3	
Personnel expenses	359.6	(6.2)	333.3	
Expenses for purchase of goods and services and other expenses	713.0	+42.2	755.2	
Depreciation and amortization, etc.	348.5	+5.1	353.6	
	FY2019		FY2020	

### 4. Forecast for FY2021

(Unit: Billions of yen, except FLET'S Hikari Subscriptions)

IFRS (Consolidated)	FY2020	FY2021 Forecast	Increase (Decrease)	Change (%)
Operating Revenues	1,726.1	1,730.0	+3.9	+0.2%
Operating Expenses	1,462.1	1,457.0	(5.1)	(0.3)%
Operating Profit	264.0	273.0	+9.0	+3.4%
Profit Attributable to NTT East <sup>(1)</sup>	180.4	192.0	+11.6	+6.5%
Net increase (decrease) in FLET'S Hikari Subscriptions <sup>(2)</sup>	49	40	(9)	(18.0)%
Capital Investment	268.7	260.0	(8.7)	(3.2)%

(1) Represents profit attributable to NTT East.

(2) Unit: 10,000 subscriptions. Figures for FLET'S Hikari include subscriptions under the Hikari Collaboration Model.

## Primary Initiatives for FY2021 (1)

#### **Offering Services that Support Regional Smartification and DX**

#### Regional Revitalization Initiatives

Support the development, maintenance and operation of private networks for a variety of purposes, including
medicine, academia, logistics, disaster prevention and others

In addition to providing fiber optic access, we will develop and provide the best mix for each purpose, including local 5G (Sub6 license application pending), LPWA and Wi-Fi

- $\rightarrow$  Aim to develop Smart Cities by connecting and expanding each private network through a high-volume transmission infrastructure
- Establish a regional edge in each region that is multi-access-compatible and allows for easy utilization of a variety of functions

We plan to launch a "Video AI Analysis Service," which conducts detection and analysis of suspicious activity and traffic flows based on video data, as the first step

#### · Offering of high-speed, high-volume and high-quality enterprise NW services

We will launch "Interconnected WAN," which provides fixed rates regardless of distance and area and provides for stable operation by business users

ightarrow Provide easy-to-use proactive operation monitoring and other support menus for carriers and content distributors

#### Support Regional Customers' DX

Response to increase in telework demands

We will offer the "Hikari Cloud Phone," which enables people to make and receive calls through their office phone numbers when they are teleworking, and "Co-Work Storage," which facilitates easy co-working through secure file sharing

Enhancement of support menu for business users

Plan to offer a support menu that acts as a dedicated helpdesk for IT departments of SMB users who want to advance DX

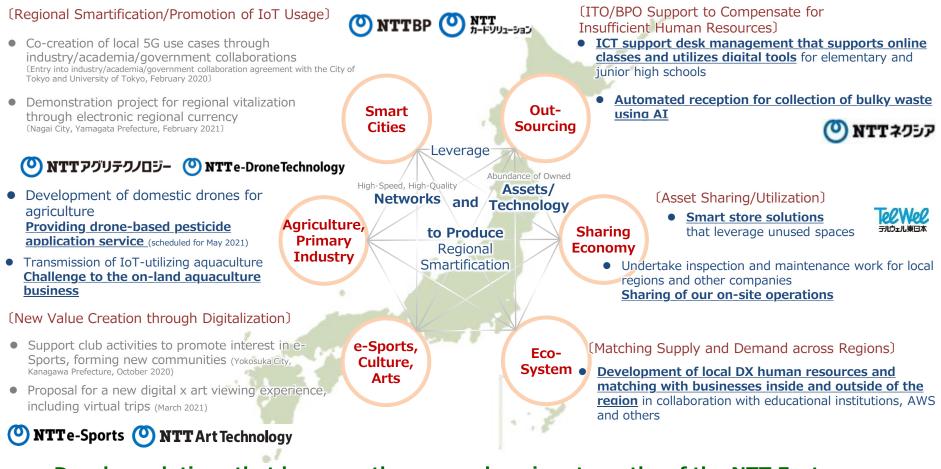
• Will expand services with strengthened endpoint security functions to support cloud shifts

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## Primary Initiatives for FY2021 (2)

### **Development of Solutions for Regional Vitalization**



#### Develop solutions that leverage the comprehensive strengths of the NTT East group to resolve social issues in various fields in the region

