

- Number of service providers: 81 companies
 - Number of applications: 740,000 contracts
 - Number of new applications: 80,000 contracts
 - Number of transfer applications: 660,000 contracts
- (As of May 11, 2015)

[Future Initiatives]

- ✓ Make use of know-how and resources accumulated thus far to support new service players
- ✓ Promote the stabilization of business operations and efficiency
- ✓ Improve Business Process Outsourcing (BPO)